



## WATCH WARRANTY INFORMATION

### Limited Warranty

Lacoste Watches warrants to the original consumer that his/her watch will be free from defects in materials and workmanship under normal use for a period of two (2) years from date of purchase. During this period, the watch movement will be repaired or the watch will be replaced (at the sole discretion of Lacoste Watches) free of charge, if it proves to be defective in material or workmanship under normal use.

This limited warranty does not cover batteries, straps, gold plating, scratches or any damage arising from normal wear, accidents or misuse, or from any alteration, service or repair performed by any party other than a Lacoste Watches Authorized Service Center.

Any other warranty provided by the retailer is entirely their responsibility. No person or company is authorized to change the terms of this warranty. This warranty gives the consumer specific legal rights. He/she may also have other statutory rights which may vary from state to state and country to country.

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### Obtaining Service

#### Under Warranty

Should warranty service be required, pack your watch properly (see below) and send it along with (1) the original sales receipt and (2) a completed copy of the Lacoste Watches Service Request Form(s) from your printed warranty booklet or this file to the nearest Lacoste Watches Service Center. A list of authorized service centers can be found in your printed warranty booklet and on this website – just return to the Lacoste Watches service website home page and click on the Warranty and Service Information link.

#### Out of Warranty

The Lacoste Watches Service Center can also perform repairs not covered by the Lacoste Watches warranty as well as service after the expiration of the warranty period. Should your watch require parts or service not covered under the terms of your warranty, a written estimate will be sent for your approval and payment before the work is undertaken. Please copy and use the form(s) from your printed warranty booklet or this file.

#### Battery Replacement

The Lacoste Watches Service Center can also change the battery on your Lacoste watch. Please use the form(s) from your printed warranty booklet or this file.

#### Packing Your Watch

Pack your watch securely in padded wrapping materials for protection against shock. Be sure to include a completed copy of the Lacoste Watches Service Request Form.

#### Insuring Your Watch

We recommend that you use registered mail and insure your watch for its full replacement value.

#### Additional Instructions

Charges will be made for all repairs unless the original purchase receipt is returned with the product and repairs are covered under terms of warranty.



LACOSTE WATCHES SERVICE REQUEST FORM A – US AND CANADA

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_

Country \_\_\_\_\_ ZIP/Postal Code \_\_\_\_\_

E-mail \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

Watch Model \_\_\_\_\_

What needs service, replacement or repair: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



LACOSTE WATCHES SERVICE REQUEST FORM B – US AND CANADA

<u>Item</u>	<u>Price</u>	<u>Total</u>
Battery	\$15.00 USD/\$15.00 CAD	\$ _____
Shipping & Handling	\$14.95 USD/\$14.95 CAD	\$14.95 USD or CAD*
<b>TOTAL:</b>		\$ _____

Payment method:

Check or Money Order      Account number: \_\_\_\_\_

MasterCard      Expiration date: \_\_\_\_\_

Visa      Signature: \_\_\_\_\_

(Required for credit card purchases)

\*Shipping & Handling fee applies to Service both in and out of warranty.



LACOSTE WATCHES SERVICE REQUEST FORM – INTERNATIONAL

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province/Region \_\_\_\_\_

Country \_\_\_\_\_ Postal Code \_\_\_\_\_

E-mail \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

Watch Model \_\_\_\_\_

What needs service, replacement or repair: \_\_\_\_\_

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