

MOVADO

CONNECT 2.0

FAQ



Wear OS by Google

GENERAL SET UP & APP

WHICH PHONES ARE COMPATIBLE WITH MY SMARTWATCH?

Your smartwatch is compatible with Android™ and iOS phones, specifically with Android 4.4+ (excluding Go edition) or iOS 12. All devices are Bluetooth® Smart-enabled with an improved data transfer of 4.1 Low Energy.

HOW DO I DOWNLOAD THE WEAR OS BY GOOGLE™ APP?

iOS: Go to the App Store® and select Search from the bottom menu. Type "Wear OS by Google" in the search bar, select the Wear OS by Google app, and tap Get. Wait for the app to download to your phone.

ANDROID: Go to the Google Play store, type Wear OS by Google in the search bar, select the Wear OS by Google app, and tap Install. Wait for the app to download to your phone.

HOW DO I SET UP MY SMARTWATCH?

Follow these steps:

- On your phone, download and install the Wear OS by Google™ app from the App Store® or Google Play Store.
- Plug included charger into a USB wall charger. Place watch on charger by aligning the 4 magnetic pins on the back of the watch to the pins on the charger. **WARNING:** To avoid damage to your watch, only use with included charger.
- To turn on your watch, press and hold the crown (on the right-hand side of the watch) for a few seconds. It will take up to a few minutes for your watch to start up. Once turned on, tap the screen to begin and select a language.
- Open the Wear OS by Google app on your phone. If you don't have Bluetooth turned on for your phone, the app will instruct you to turn it on.

- Then follow the instructions on your phone to pair with your watch. Tap on the code that matches the one on the watch and confirm pairing.
- A confirmation message on your watch will be displayed once it is paired. This can take a few minutes, please be patient.
- Follow the onscreen instructions on the Wear OS by Google app on your phone to complete the initial setup.

HOW DO I POWER ON MY SMARTWATCH?

Make sure the smartwatch is charged before trying to power it on. Press and hold down the crown for at least three seconds. The smartwatch will also power on when connected to the charger.

HOW DO I POWER OFF MY SMARTWATCH?

If display is off (watch is asleep but still powered on), press the crown to power up the display. When you confirm the display is on follow these steps:

- Press the crown to enter the app menu.
- Scroll and tap on **Settings**.
- Tap on **System**.
- Swipe up and tap **Power off**.
- Tap the checkmark to confirm.

HOW DO I RESTART MY SMARTWATCH?

If display is off (watch is asleep but still powered on), press the crown to power up display. When you confirm the display is on follow these steps:

- Press the crown to enter the app menu.
- Scroll and tap on **Settings**.
- Tap on **System**.
- Swipe up and tap **Restart**.

GENERAL SET UP & APP

HOW DO I RESET MY SMARTWATCH TO FACTORY SETTINGS?

By resetting your watch to the factory settings, your watch will no longer be paired to your phone and you will erase all data stored on the smartwatch. This data cannot be restored. Data includes your active notifications and cards, fitness data, any installed third party apps, and any data they have stored, system settings, and preferences which have not been synchronized through the cloud or on the paired device. Resetting your watch will not factory reset your paired device. Any data stored through your Google Account or transferred externally by an app is not affected.

If the display is off (watch is asleep but still powered on), press the crown to power up display. When you confirm the display is on follow these steps to reset to factory settings:

- Press the crown to power up the display.
- Press the crown to enter the app menu.
- Scroll and tap on **Settings**.
- Tap on **System**.
- Tap on **Disconnect & reset**.
- Tap the checkmark to confirm.

After you reset your watch to factory settings, you need to pair your smartwatch with your phone again.

HOW FAR AWAY CAN MY SMARTWATCH BE FROM MY PHONE AND STILL BE CONNECTED?

The range of the wireless Bluetooth connection between your phone and your smartwatch can vary greatly depending on the environment. In general, you should have at least 10 meters (or 30 feet) of connectivity. You can extend the range of your smartwatch by connecting it to a Wi-Fi network.

HOW DO I UNINSTALL THE WEAR OS BY GOOGLE APP?

iOS: Long press the Wear OS by Google App until the home screen icons shake and a red "X" appears. Click the red "X" on the Wear OS by Google App to remove it.

ANDROID: The specific steps may vary depending on your phone manufacturer. In general, enter the Settings menu, select Applications or Application Manager, click on Wear OS by Google and select Uninstall.

Note: On newer Android devices re-installing the Android app will restore your settings. However, on iOS devices you will lose pairing and must re-connect.

I AM NEW TO WEAR OS BY GOOGLE. HOW DO I USE IT?

Here are answers to some questions you may have about Wear OS by Google on your new smartwatch.

[Click here to learn more.](#)

WHAT ARE THE TIPS AND TRICKS FOR USING WEAR OS BY GOOGLE ON MY NEW SMARTWATCH?

Here are some tips and tricks for using Wear OS by Google on your smartwatch.

[Click here to learn more.](#)

GENERAL SET UP & APP

HOW DO I CONNECT THE SMARTWATCH TO WI-FI?

If your watch is paired with an Android phone and has Wi-Fi, your watch can automatically connect to saved Wi-Fi networks when it loses the Bluetooth connection with your phone. This lets your watch and phone automatically stay synced at any distance over the Internet. That way, you can get notifications and use voice search on your watch throughout your home and work even when you leave your phone in a different room.

- Press the crown to power up the display.
- Press the crown to enter the app menu.
- Scroll and tap on **Settings**.
- Tap on **Connectivity**.
- Tap on **Wi-Fi**.
- Tap on **Wi-Fi off**, to turn it on. When on, the Wi-Fi should say Automatic.
- If Wi-Fi is set to Automatic, your watch will automatically connect to any known, available network when your watch does not have a Bluetooth connection to your phone.
- Tap on **Add network**.
- Scroll to find your network, and tap.
- Power on the phone and start Wear OS by Google app.
- Tap Enter on phone to complete password entry.
- Enter password on phone.

Note: Your watch can't connect to Wi-Fi networks that take you to a page before you can connect (for example, Wi-Fi networks at places like hotels or coffee shops).

HOW DO I EXIT DEMO MODE?

- Swipe down from the top of the watch. You'll see a screen that says, "Quickly change settings."
- Touch and hold the center of the screen with one finger. Keep holding with that finger and use another finger to tap the screen 5 times. Then release both fingers.
- Scroll down to the "Disconnect & reset" option and tap it.
- You'll then see the "Disconnect & reset" screen. Tap the check mark.

PAIRING/SYNCING

HOW DO I PAIR MY SMARTWATCH TO MY PHONE?

To pair your smartwatch, follow these steps:

iOS

1. Turn on your watch.
2. On your phone, open the Wear OS app Wear OS by Google.
3. Tap Start setup.
4. On your watch, follow the onscreen instructions to choose a language and accept the terms of service.
5. On your phone, follow the onscreen instructions until you notice the name of your watch. Tap the name of your watch.
6. Tap the name of your watch and then Pair. If it's not there, try these steps.
7. You'll find a code on your phone and watch.
 - a. If the codes are the same: On your phone, tap Confirm. This can take a few minutes.
 - b. If the codes are different: Restart your watch and try again. If the codes still don't match, try these troubleshooting steps.
8. To finish, follow the onscreen instructions. If you are pairing your watch after a factory reset, you'll need to open the Wear OS by Google App on your phone. Then, touch the menu icon, select **Pair With New Watch**, and continue with the steps above.

Note: Your watch may automatically install an update and restart after it's paired with your phone. If it begins downloading an update, keep the phone near your watch and ensure your watch stays charging until the update is finished. Updates cause the battery life to drain. Please allow some time to enjoy the full extent of your new smartwatch battery.

Note: The Wear OS by Google app must remain open on your phone to ensure connectivity to your watch. If you close the app on your phone you will lose connection to your watch.

ANDROID

1. Turn on your watch.
2. On your phone, open the Wear OS app.
3. Tap Set it up.
4. On your watch, follow the onscreen instructions to choose a language and accept the terms of service.
5. On your phone, follow the onscreen instructions until you notice the name of your watch.
6. Tap the name of your watch. If it's not there, try these steps.
7. You'll find a code on your phone and watch. If the codes are the same: On your phone, tap Pair. This can take a few minutes. If the codes are different: Restart your watch and try again. If the codes still don't match, try these troubleshooting steps.
8. To finish, follow the onscreen instructions. When your device and watch successfully connect, you'll find "Connected" in the Wear OS app. When they're not, on your watch's screen, you'll notice Disconnected.

Note: Your watch may automatically install an update and restart after it's paired with your phone. If it begins downloading an update, keep the phone near your watch and ensure your watch stays charging until the update is finished. Updates cause the battery life to drain. Please allow some time to enjoy the full extent of your new smartwatch battery.

WHY CAN'T I PAIR MY SMARTWATCH TO MY PHONE?

Ensure that your smartwatch is powered on and Bluetooth is enabled on your phone. Launch the Wear OS by Google App and follow the on-screen instructions for pairing your watch. If it fails to connect, check the Bluetooth menu on your phone. If you see the smartwatch in the device list, remove it. Relaunch the Wear OS by Google App and repeat the pairing process.

If you are still having issues, click [here](#) for troubleshooting tips.

PAIRING/SYNCING

HOW DO I UNPAIR MY SMARTWATCH FROM MY PHONE?

iOS: You can unpair your watch by performing a Factory Reset from the Settings menu on your watch. For instructions on how to perform a factory reset, go to "HOW DO I RESET MY SMARTWATCH TO FACTORY SETTINGS?"

ANDROID: You can unpair your watch by selecting your watch from the Settings menu in the Wear OS by Google App on your phone. Once you have selected your watch, tap the **Unpair Watch** at the bottom of the screen.

HOW DO I RE-PAIR THE SAME SMARTWATCH WITH THE APP?

iOS: In the Wear OS by Google App, tap Pair with a new wearable and follow the on-screen instructions. See above the [PAIRING/SYNCING section for more details.](#)

ANDROID: In the Wear OS by Google App, tap Pair with a new smartwatch and follow the on-screen instructions. See above the [PAIRING/SYNCING section for more details.](#)

HOW MANY SMARTWATCHES CAN I PAIR WITH THE APP AT ONE TIME?

iOS: Only one watch can be paired with the app at a time.

ANDROID: Multiple watches can be paired with the app simultaneously.

FEATURES

HOW DOES WEAR OS BY GOOGLE WORK WITH ANDROID PHONES?

Here are some of the things that the Wear OS by Google app for Android can do for you.

GET MESSAGES AND OTHER INFORMATIVE NOTIFICATIONS

- Incoming phone calls
- Texts
- Emails
- Calendar events
- App Notifications

Your watch uses the notifications settings on your phone. If you have [notifications set up](#), you'll be able to [read and reply to messages](#) on your watch.

TO REPLY, YOU CAN:

- Speak
- Draw an emoji
- Handwrite
- Type on keyboard
- Choose from a prewritten Smart Reply

CHECK YOUR SCHEDULE, TRAFFIC, WEATHER AND MORE

- Check your schedule
- Track packages
- Get traffic info
- Check your flight or hotel reservations
- Check the weather
- View reminders

You can download certain apps that let you [customize your home screen](#) to show you helpful info such as weather or stocks.

You can get quick answers from Google Assistant and do a variety of tasks on your watch using just your voice. Just say "Ok Google" or press the crown to ask questions or get things done.

- Translate words or phrases
- Check stocks
- Solve math problems
- Convert between units
- Find a place or business

GET DIRECTIONS AND SEE TRAVEL INFO

On your watch, download the Google Maps app from the Play Store.

- Get turn-by-turn navigation
- Find a place or business
- Find business info

SET GOALS AND TRACK YOUR FITNESS

Measure your progress and stay motivated with built in fitness tracking.

- Track a walk, run, or bike ride
- See how many steps you take each day
- Set simple goals for steps
- Strength training tracking and daily challenges
- Take your heart rate

LISTEN TO YOUR MUSIC AND MEDIA

- Control music
- Listen to music on your watch without your phone
- Listen to podcasts and music

*Requires that device be connected to bluetooth-enabled speaker or headphones. Downloading music for offline listening is only available from select media apps.

FEATURES

ASK QUESTIONS & DO EVERYDAY TASKS WITH GOOGLE ASSISTANT

To ask your Google Assistant for help, press and hold the crown on your watch or say "Ok Google". When your watch is ready, you'll see "Hi, how can I help?"

Note: The Google Assistant is not available in certain languages and countries.

TO USE YOUR GOOGLE ASSISTANT ON YOUR WATCH, YOU'LL NEED:

- [A Google Account on the watch](#)
- Phone's language set to English
- An Internet connection on your watch via a Bluetooth connection through Wi-Fi or cellular connection, if your watch has it.

SET UP GOOGLE ASSISTANT TO RESPOND TO YOUR VOICE

To turn on hands-free access to your Google Assistant:

- Press the crown to power up the display.
- Press the crown to enter the app menu.
- Scroll and tap on **Settings**.
- Then tap **Personalization**.
- Turn on "Ok Google" detection.

Once "Ok Google" detection is turned on and you're looking at your watch screen, you can start the Google Assistant by saying, "Ok Google," followed by your question.

Note: The "Ok Google" detection uses a small amount of battery power. To save a little more battery, turn this feature off.

PAY WITH YOUR WATCH

Your smartwatch is equipped with NFC. You can set up one of your credit cards to make payments from the wrist in the Google Pay app for Wear OS by Google. Available countries for Google Pay can be found [here](#).

HOW DOES WEAR OS BY GOOGLE WORK WITH IPHONES?

Here are some of the things that Wear OS by Google app for iPhone can do for you.

GET MESSAGES AND OTHER INFORMATIVE NOTIFICATIONS

- Incoming phone calls
- Texts
- Emails
- Calendar events
- App Notifications

CHECK YOUR SCHEDULE, TRAFFIC, WEATHER AND MORE

- Check your schedule
- Track packages
- Get traffic info
- Check your flight or hotel reservations
- Check the weather
- View reminders

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FEATURES

You can get quick answers from the Google Assistant and do a variety of tasks on your watch using just your voice. Just say “Ok Google” or long press the crown button to ask questions or get things done.

- Translate words or phrases
- Check stocks
- Solve math problems
- Convert between units
- Find a place or business

SET GOALS AND TRACK YOUR FITNESS

Measure your progress and stay motivated with built in fitness tracking.

- Track a walk, run, or bike ride
- See how many steps you take each day
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- [A Google Account on the watch](#)
- Phone’s language set to a language compatible with the Google Assistant
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IS MY SMARTWATCH WATER AND/OR DUST PROOF?

Your smartwatch is dust and splash resistant. However, we recommend limiting exposure to dust and water because certain functions (such as the NFC reader)

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may not work properly if the device is used while wet. Should moisture accumulate on the backside, the device may not properly engage the lock screen if one has been set up. Excessive moisture on the front may reduce touch screen functionality. At any time, use a clean soft cloth to dry it thoroughly.

DOES THE SMARTWATCH HAVE A MICROPHONE AND/OR SPEAKER?

The smartwatch has only a microphone and not a speaker. The microphone can be used to activate the Google Assistant. The Google Assistant can be used to search the web and complete voice actions. It's your own personal Google, always ready to help.

Note: Some voice features may not be available on iOS.

DOES MY SMARTWATCH HAVE AN ALARM?

Yes, your smartwatch has alarm functionality. To set an alarm, press the watch crown to open the apps menu and select **Alarm** from the list of applications.

WHICH NOTIFICATIONS WILL I RECEIVE?

Most notifications you see on your phone will also show up on your watch. These include notifications for missed calls, texts, event reminders, and more. When you get a notification, your watch will only vibrate (i.e. it will not make any sounds).

HOW DO NOTIFICATIONS WORK?

Your watch uses the notification settings you have for each app on your phone. If your app vibrates or makes a sound for notifications on your phone, your watch will vibrate. If your app doesn't vibrate or make a sound for notifications, your watch won't vibrate but you'll still see a card on your watch.

HOW DO I CONTROL WHICH NOTIFICATIONS I CAN RECEIVE ON MY SMARTWATCH?

Silence or unblock notifications on your watch

You can get notifications for texts, missed calls, events, reminders, and more. Your watch will vibrate or stay silent when you get a notification, depending on the settings on your phone.

Your watch will match your phone's settings for whether it vibrates or stays silent for notifications.

When you dismiss a notification on your watch, it's also dismissed on your phone (and the other way around).

CHANGE YOUR WATCH NOTIFICATIONS

To stop your watch from vibrating when you get a notification, turn on Do Not Disturb (DND).

- If the screen is dim, press the crown to wake up your watch.
- While using your watch, swipe down from the top of the screen.
- Tap Do Not Disturb .

You can choose to have calls from favorites, reminders, and events vibrate your watch even when Do Not Disturb is turned on. Alarms will always vibrate your watch even when Do Not Disturb is turned on.

To choose which notifications to get when you have Do Not Disturb turned on, swipe down from the top of the screen, tap Settings, then select Apps & Notifications and select Override Do Not disturb for...

Note: Watches paired with an iPhone will not sync notification settings with the phone.

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BLOCK NOTIFICATIONS

Use the Wear OS by Google app on your phone to stop notifications from specific apps from appearing on your watch.

- On your phone, open the Wear OS by Google app
- Scroll to the bottom of the screen
- Tap **notifications**
- Then tap the app you want to block.

Optional for Android phones: To stop card notifications from the Google app, learn how to [customize them on your phone](#). When you listen to music on your phone, you'll always see the music card with options to pause and play. You can't turn this card off.

TO TURN OFF YOUR SCREEN TEMPORARILY

- From the watch face, swipe down from the top of the screen.
- Select the watch icon.
- Press the crown to turn the watch back on.

HOW DO I DOWNLOAD AND USE 3RD PARTY MICROAPPS ON MY SMARTWATCH?

Add new apps to your watch.

1. If the screen is dim, tap it to wake up your watch.
2. To go to your list of apps, press the Power button.
3. Scroll down and tap Play Store Google Play. You'll be signed in with the Google Account you used to set up your watch.
4. To search for an app, tap Search.
5. To speak your search, tap the Microphone.
6. To type your search, tap the Keyboard.
7. To download the app to your watch, tap Install.

Note: Apps can vary depending on what kind of phone is connected to your watch.

TO VISIT GOOGLE PLAY ON MY SMARTWATCH

- Tap the crown to enter the app menu.
- Scroll down and select **Play Store**. A Wi-Fi connection is necessary for iPhone users.

HOW DO I USE GOOGLE FIT?

The Fit app can be used on Android and iOS devices to track steps, workouts or take your heart rate. Follow these steps:

iOS

- If your screen is dim, tap the screen to wake up the watch.
- On the watch, press the crown to see your app list.
- Scroll down until you see Fit logo.
- Tap on **Fit**.
- Scroll up to view the day's details.

ANDROID

- If your screen is dim, tap the screen to wake up the watch.
- On the watch, press the crown to see your app list.
- Scroll down until you see Fit logo.
- Tap **Fit**.
- Scroll up to view the day's details.

[Click here to learn more.](#)

WHAT TYPE OF ACTIVITY DOES GOOGLE FIT TRACK?

Google Fit allows your watch to view and store activity, location, and body sensor information. Activity information is data about your physical activity. It may include heart rate, step count, calories burned, and speed, for activities like running, walking, or biking.

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CAN I SEND MY ACTIVITY DATA TO OTHER APPS?

No, you can only view your activity data.

DOES MY SMARTWATCH MONITOR MY HEART RATE?

Yes, your smartwatch has a PPG heart rate tracker.

HOW DO I TAKE A HEART RATE MEASUREMENT?

Wear the smartwatch above your wrist bone with the watch still and flat against your skin.

- Take a manual reading at any time in the Google Fit watch app by tapping the “read heart rate” button.
- Manual readings taken in Fit will appear here with time stamps. Your heart rate will automatically track during workout sessions.
NOTE: This will affect your battery life.
- The stats will appear with the rest of your data in the Workout History section of the Google Fit watch app.

MY HEART RATE IS NOT PROPERLY TRACKING. HOW CAN I FIX THIS?

- Make sure you are wearing your smartwatch higher and tighter on the arm with the sensors flat against your skin above the wrist bone.
- Temperature, sweat, irregular movement, and tattoos can cause interference. Keep the smartwatch as still as possible and remove any condensation between device and skin.
- If you have tattoos on your wrist, the sensors may not be able to get a reading. Wear your watch on the other hand if the skin is clear.
- If you have poor circulation or are cold, warm up first before starting your exercise to help improve heart rate readings.

DOES MY SMARTWATCH HAVE GPS?

Yes, your smartwatch has untethered GPS to acquire your location without needing your phone.

HOW DO I TURN OFF GPS ON MY SMARTWATCH?

- Open Settings in your watch.
- Tap Connectivity.
- Scroll to Location and toggle off.

CAN MY SMARTWATCH TRACK MY SLEEP?

Sleep tracking is only available via third-party sleep tracking apps. Access and download third-party sleep tracking apps by visiting Google Play on your watch.

ARE THE STRAPS INTERCHANGEABLE?

Yes, your smartwatch has interchangeable straps. They can be changed by pressing the pins on the inside of the straps.

HOW DO MY SMARTWATCH PUSHER BUTTONS WORK?

- Press the middle button to enter the app menu. Long press the middle button to launch the Google Assistant and ask questions or get things done.
- The top and bottom buttons can be customized to access features of your choice. On your watch, open Settings then Personalization. Tap Customize hardware buttons to assign new watch apps to your pushers.

BATTERY

HOW LONG WILL MY SMARTWATCH BATTERY LAST?

Your battery will last up to 24 hours, depending on usage.

HOW DO I CHARGE MY SMARTWATCH?

Please use the charger that was included in the smartwatch packaging. Align the four magnetic pins on the charger to the four pins on the back of the watch and a lightning bolt will appear on the watch face to denote that it is charging.

I'VE PLACED THE SMARTWATCH ONTO THE CHARGER. WHY DO I NOT SEE THE CHARGING INDICATOR ON THE DISPLAY?

If the charging indicator (lightning bolt) is not visible, the charger does not detect the watch. Try the following tips:

- Reseat the watch on the charger
- Verify watch is seated snugly on charger with no gap
- Verify nothing is between charger and device, i.e. no dust, tape, etc.
- Make sure the charger is getting power. Verify the charger's USB cable works with other devices.
- Try changing the charger's power source, i.e. move to wall outlet from laptop.

Device may be defective. Try replacing if watch is under warranty. For more information on warranty, go to "[WHAT IS THE WARRANTY ON MY SMARTWATCH?](#)"

Sometimes if the device gets too hot while charging, it will go into a thermal shutdown mode until it cools off and then, will continue charging once it is safe again. Try removing the device from the charger, wait for it to cool down, and place it on the charger again.

HOW DO I MANAGE THE BATTERY LIFE?

To maximize the battery life of your watch, try the following tips:

TRY CHANGING TO A DIFFERENT WATCH FACE

Some watch faces, especially those with animations or interactive abilities and brighter colors, use up more battery life than others.

ADJUST SCREEN BRIGHTNESS

The brighter your watch screen, the more battery your watch will use. Turn down your watch screen brightness to save more battery power.

TURN OFF NOTIFICATIONS YOU DON'T WANT

Turning off notifications can save your battery. See "[HOW DO I BLOCK NOTIFICATIONS?](#)" to learn how to block notifications.

UNINSTALL APPS

From your watch:

- If the screen is dim, press the crown to wake up your watch.
- To go to your list of apps, press the crown.
- Scroll and tap **Play Store**.
- Swipe down from the top of the screen and tap **My Apps**.
- Tap the app you want to delete, then tap **Uninstall**.

BATTERY

To see a list of all your apps, including pre-installed apps you can't delete:

- On your watch, swipe down from the top of the screen.
- Tap **Settings**.
- Tap **Apps & notifications**.
- Tap **App info**
- Tap **System app info**

LIMIT WI-FI USE

You can save battery life by adjusting the amount of time your watch can use Wi-Fi.

TURN OFF ALWAYS ON FEATURE

Turn off the always on screen feature to save battery life. You can set the display to show the time or turn off completely when you're not using the watch. If set to turn off, the screen will turn on when you turn your wrist or touch the screen. Here's how to change the setting:

From your phone:

- On your phone, open the Wear OS by Google app.
- Scroll to the bottom of the screen and tap **Advanced Settings**.
- Find **Always-on screen** and use the switch to turn on or off. Note - if you are using an Android phone and are paired to multiple watches you will need to select the specific watch in the settings menu to access this setting on your phone.

From your watch:

- If the screen is dim, press the crown to wake up your watch.
- To go to your list of apps, press the crown.
- Scroll and tap **Settings**.
- Tap **Display**.
- Scroll and tap **Always-on screen** to turn on or off.

TURN ON BATTERY SAVER

- When battery saver is turned on, only the time will be displayed and you will not receive any notifications. When turned on, battery life can be extended to multiple days.

TURN OFF TILT-TO-WAKE

- On your watch, swipe down from the top of the screen.
- Tap **Settings**.
- Tap **Gestures**.
- Toggle off - TILT TO WAKE

TURN ON POWER SAVER TILT

This feature only brightens the ambient mode display and does not wake up the CPU when a tilt gesture is detected. This prevents power consumption by the CPU when you only need to read the time.

- On your watch, swipe down from the top of the screen.
- Tap **Settings**.
- Tap **Gestures**.
- Toggle on – POWER SAVER TILT

When "Power Saver Tilt" is enabled, you can tap the screen or press the power button to enter interactive mode. Some 3rd party watch faces may not be compatible with this feature.

ACCOUNT & DEVICE SETTINGS

HOW CAN I ACCESS THE SETTINGS MENU?

Open the Wear OS by Google App. Tap the three lines in the top left navigation to view all account and device settings.

HOW CAN I CHANGE MY PASSWORD?

Your password is based on your Google account settings. Change your password within your Google account.

HOW CAN I OPT OUT FROM EMAILS?

Your email message settings are based on your Google account settings. Change opt-out settings within your Google account.

HOW CAN I CHANGE THE LANGUAGE OF THE WEAR OS BY GOOGLE APP?

The language of the app is determined by the language set on your phone. Change the language settings on your smartphone to affect language on your smartwatch.

I FORGOT THE PASSCODE I SET TO MY SMARTWATCH AND AM LOCKED OUT. HOW DO I FIX THIS?

Instructions for how to factory reset a locked watch w/o access to settings menu:

1. To reboot the watch press power button for >15 seconds.
2. As soon as you feel the buzz on power on (~2s), put two fingers on display (and hold) see the enter-fastboot.png.
3. You'll feel a second buzz and screen changes if you've succeeded. If device goes on to normal boot screen, you missed it. Start over at Step 1.
4. In "Fastboot Mode" screen, short press the power button a few times to select "Recovery mode", then long power press to go into "Recovery mode".
5. You'll feel a buzz again and the watch reboots into recovery mode.
6. Use "Swipe down" gesture to go to the "Wipe data/factory reset" and then Use "Swipe right" gesture to execute it.
7. You will be asked to confirm in the next screen.
8. Use "Swipe down" gesture to select "Yes" and then "Swipe right" to execute.
9. It will wipe the data and go back to "Recovery Mode" screen with "Reboot now" already selected.
10. "Swipe right" to reboot the watch into normal mode now.

PRIVACY

HOW IS MY PERSONAL DATA BEING USED?

To learn more about how your data is being used, follow these steps:

- Open the Wear OS by Google App on your phone.
- Click the three lines at top left navigation.
- Tap **Privacy Policy**.

WARRANTY

WHAT IS THE WARRANTY ON MY SMARTWATCH?

Your smartwatch has a 2-year limited warranty. To access full warranty details, [click here](#).