

BOSS
HUGO BOSS

watches

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BOSS WATCHES LIMITED WARRANTY

BOSS Watches warrants to the original consumer that his/her watch will be free from defects in materials and workmanship under normal use for a period of two (2) years from date of purchase. During this period, the watch movement will be repaired or the watch will be replaced (at the sole discretion of BOSS Watches) free of charge, if it proves to be defective in material or workmanship under normal use. The watch must have been purchased from an approved retailer/official agent, and the warranty card must contain the following information: date of purchase, reference number found on case-back of watch, official stamp of retailer and signature of salesperson. The warranty card must accompany the watch to one of the following locations: the shop in which the purchase was made, an approved retailer/ official agent for BOSS Watches or an Exclusive Distributor of BOSS Watches. This limited warranty does not cover batteries, straps, scratches or any damage arising from normal wear, accidents or misuse, or from any alteration, service or repair performed by any party other than a BOSS Watches Authorized Service Center. Any other warranty provided by the retailer is entirely their responsibility. No person or company is authorized to change the terms of this warranty. This warranty gives the consumer specific legal rights. He/she may also have other statutory rights which may vary from state to state and country to country

Obtaining Service

Under Warranty Should warranty service be required, pack your watch properly (see below) and send it along with (1) the original sales receipt and (2) a completed copy of the U.S./Canadian or International BOSS Watches Service Request Form to the nearest BOSS Watches Service Center. A list of authorized service centers can be found in your printed warranty booklet and on this website – just return to the BOSS Watches service website home page and click on the Warranty and Service Information link.

Out of Warranty

BOSS Watches Service Centers can also perform repairs not covered by the BOSS Watches warranty as well as service after the expiration of the warranty period. Should your watch require parts or service not covered under the terms of your warranty, a written estimate will be sent for your approval and payment before the work is undertaken. Please use form at the back of this booklet.

Battery Replacement

BOSS Watches Service Centers can also change the battery on your BOSS watch. Please use the form from your printed warranty booklet or this file.

Insuring Your Watch

We recommend that you use registered mail and insure your watch for its full replacement value.

Packing Your Watch

Pack your watch securely in padded wrapping materials for protection against shock. Be sure to include a completed copy of the BOSS Watches Service Request Form.

Additional Instructions

Charges will be made for all repairs unless the original purchase receipt is returned with the product and repairs are covered under terms of warranty.

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BOSS WATCHES – INTERNATIONAL SERVICE REQUEST FORM

Name _____
Address _____
City _____ State/Province/Region _____
Country _____ Postal Code _____
E-mail _____ Phone (____) _____
Watch Model _____
What needs service, replacement or repair _____